

# Centered on You: Advancing Patient-Focused Cancer Care

The moment the scan reveals a shadow, the endless wait for test results, the overwhelming list of appointments with different specialists, and the confusion of trying to coordinate multiple treatment plans are defining moments in a cancer journey that can leave patients feeling lost and afraid. With your support, the Carilion Taubman Cancer Center will turn these moments of uncertainty into confidence and hope through a patient-centered approach.

## Multidisciplinary Clinic Model

- In specially designed collaboration spaces, patients will meet with their entire care team of specialists during a single visit. Treatment options will be clearly communicated, empowering patients to actively participate in decisions.
- Care teams will work together in real time to develop comprehensive and individualized treatment plans, ensuring patients leave with a complete roadmap created by their entire team.
- Complex cases will benefit from immediate cross-specialty consultation, eliminating delays that impact outcomes. The center's physical design will incorporate elements of hope throughout, creating a healing environment that reduces anxiety.

## Whole-Person Care

The Carilion Taubman Cancer Center embodies a system-held belief that exceptional cancer care must address more than physical symptoms. It will address patients' mental, emotional, social and physical needs as they navigate their cancer journey.

- Dedicated spaces for oncology social workers and psychologists will provide vital emotional support.
- State-of-the-art nutrition services will help patients maintain strength during challenging treatments.
- A specialized salon, wig shop and prosthetic fitting area allows patients to address appearance-related effects of treatment with dignity and support.
- Thoughtfully designed supportive care spaces on every floor will offer meditation, massage, acupuncture, art and music therapy.

## Nurse Navigation Program

A cornerstone of our vision is an expanded nurse navigation program that will connect patients and their care teams throughout the cancer journey. Our navigation approach has proven effective in reducing diagnosis-to-treatment times by two weeks. Adding to our staff of compassionate, qualified nurse navigators will strengthen collaboration across care teams and better guide patients through every step, reducing stress and ensuring no one faces cancer alone.

Your investment in the Carilion Taubman Cancer Center will help transform cancer care in our region, ensuring no one has to leave home to receive world-class treatment. From moment one, patients should know they're in the right place, receiving the best possible care surrounded by a team dedicated to them.



“The Carilion Taubman Cancer Center will be more than just a point on the map—it will be a beacon of hope transforming our region and revolutionizing care for our communities. It will become a destination where world-class expertise offers not just treatment but a new chapter of hope.”

— LINDSAY COLLINS, DNP, RN, NEA-BC, FACHE  
VP OF MEDICINE AND ACUTE CARE SERVICES  
CARILION CLINIC

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